



**Summary Report of 2nd APRU IT Video Conference Session
on IT Governance
Hosted by University of Indonesia
November 19, 2009 (9 a.m. Jakarta time)**

The 2nd APRU IT Video Conference Session on IT Governance was hosted by University of Indonesia on November 19, 2009. This involved a total of 15 APRU universities participated in the session. Participants shared their campuses' best practices in policy, approaches to IT governance, models, committee roles and alignments with university strategic plans. 2 APRU member universities took part in 'live' audio proceedings.

Presentations were made by University of Indonesia, University of Malaya and University of Oregon, followed by general discussion.

University of Indonesia discussed generating and maintaining applications and IT infrastructure at UI including IT security, computer networks, information system development and general services. Also discussed were merits of a centralized approach for funding of IT services, and having a central technical committee aligned to the university's strategic plan. Accreditation and quality management procedures and measurements were also discussed as with innovative approaches to providing IT services and applications, and the necessary funding support required.

University of Malaya shared its governance model comprising its ICT organizational structure, infrastructure, wireless services, databases, key applications, security and procurement of software and hardware. UM's centralized and de-centralized approach in deploying services and equipment, application architecture and challenges that include 1) ensuring ICT sufficiency and support 2) in-house application development 3) content development for e-learning and 4) skills for high-level application developments and open-source were shared.

University of Oregon's IT governance approach saw a decentralized approach for funding and support of IT services, and a centralized IT that ran most enterprise applications and core infrastructure. IT projects and task force groups were also set up for greater IT campus community involvement. Recommendations of the task force were incorporated into funding proposals to the university administration. The process involved having collaborative partnerships amongst stakeholders, a budget process that rewarded such partnerships, being open to possible outcomes while involving many in the process, and maintaining institutional standards.

List of participating member universities:

- Australian National University
- California Institute of Technology
- Hong Kong University of Science and Technology
- National Autonomous University of Mexico
- National University of Singapore
- Osaka University
- Peking University
- Tecnologico de Monterrey
- University of Indonesia
- University of Malaya
- University of Oregon
- University of Hong Kong
- University of Southern California
- University of Sydney
- Zhejiang University